

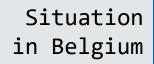
Frauke Van Kerckhove, Bas Ponnet, Tom Verheyden en Helena Van Parys

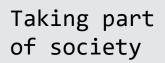






Context









Rights protected by law

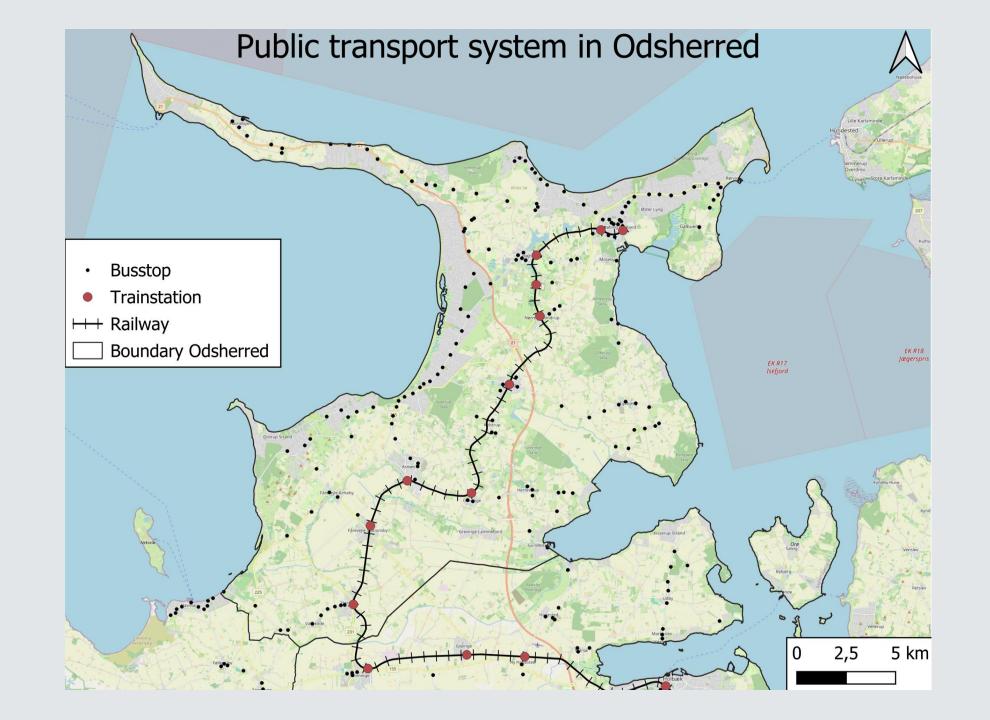
Research questions

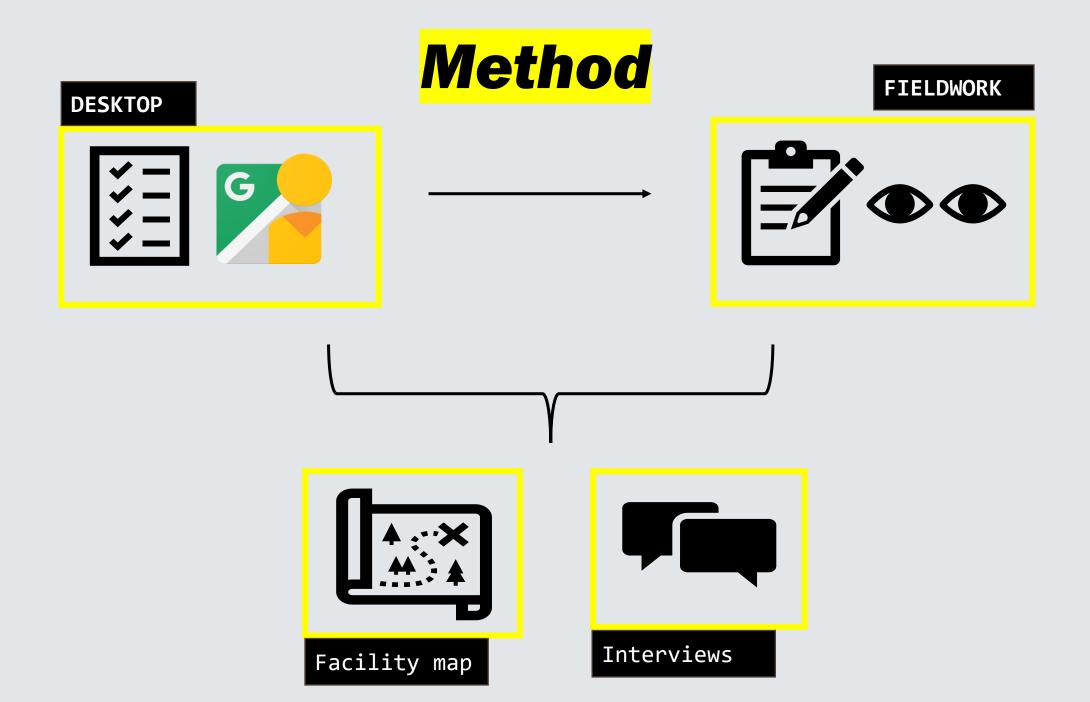
How inclusive is the public transport system in Odsherred for people with physical disabilities?

- + What are the current frustrations/difficulties?
- + What are the efforts made by companies?
- + What can be future improvements?









DESKTOP



Based on literature checklist with 31 points that a trainstation should have to be accessible e.g. hills, working screens



Going to bus stops in Google Street view Reviewing them based on present facilities: giving a score 1-5



FIELDWORK



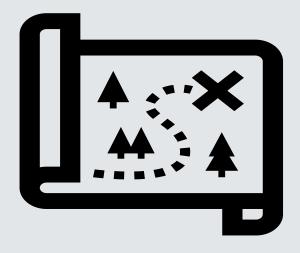
Going to all train stations to fill in the checklist



Taking the bus and train to observe all the services and facilities present



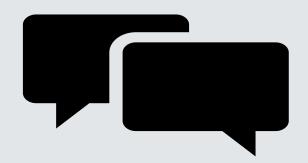
Facility map



- Checklist: facilities are (not) present => score 0 or
 1 for each factor for every train station
- Sum of all the scores for each station => color of points
- 31 facilities divided into 7 groups that are shown on the maps with pictograms around each train station



Interviews



- Do you use public transport?
- Why do / don't you use public transport?
- What are good / bad points public transport?

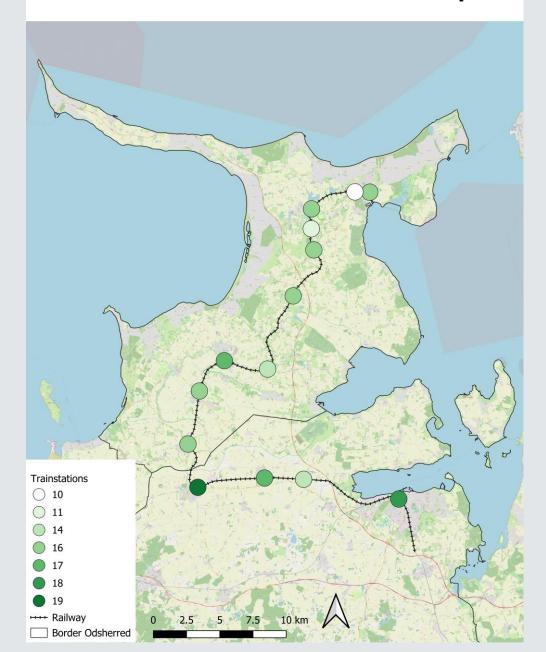


Evaluation and observation of the train and bus



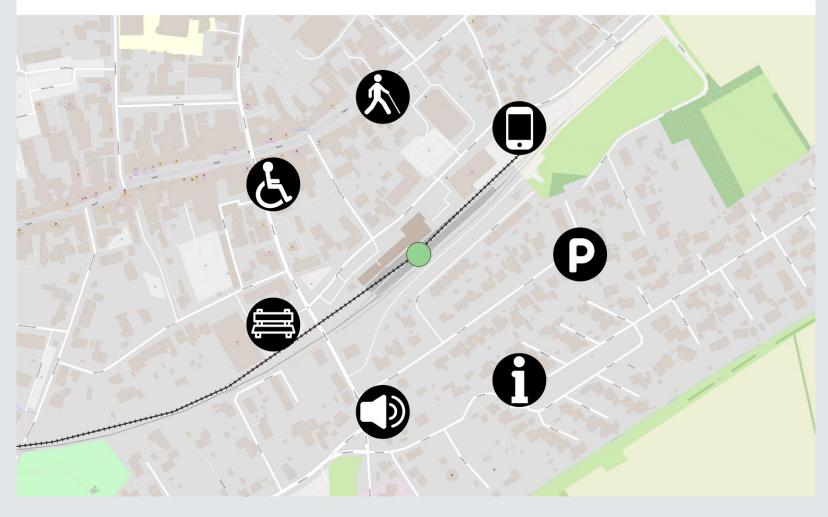
Trainstations

Train station index map



Trainstations

Facility map



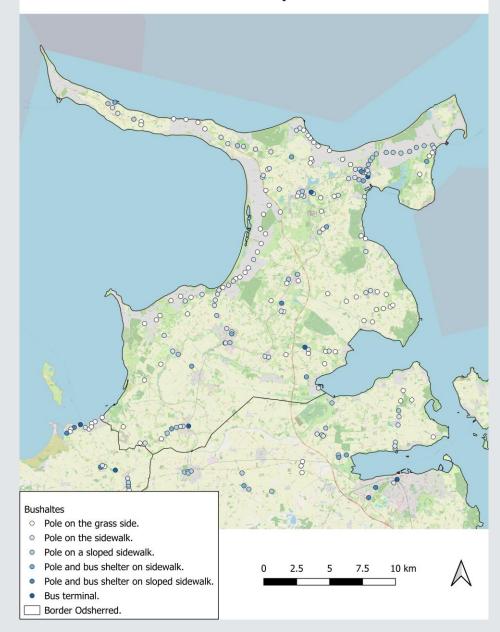






Busstops

Bus stops





Observations







Observations









Results: Flextrafik

App, webpage or telephone

Older than 15

Cost

Wait time

Hours

4 Different services

•Flexhandicap = by law



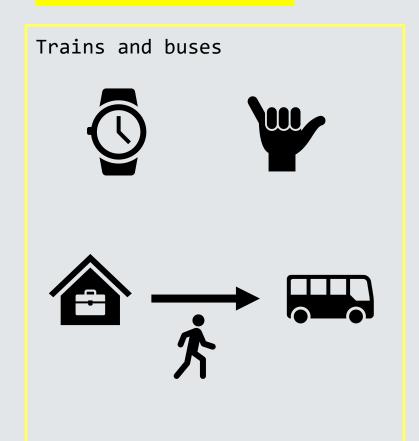
"The flextrafik is much easier than the bus or train, but you need a handicap."

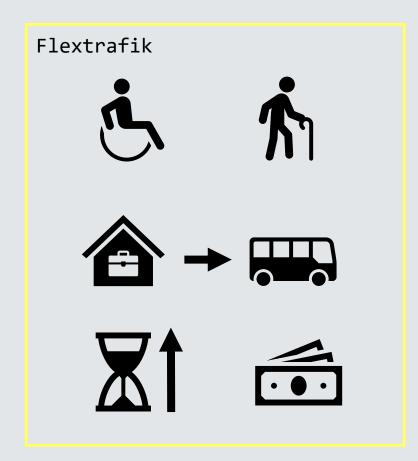
"My bus is not accessible 25 people with a enough for people with a wheelchair, Flextrafik is what wheelchair, should use."

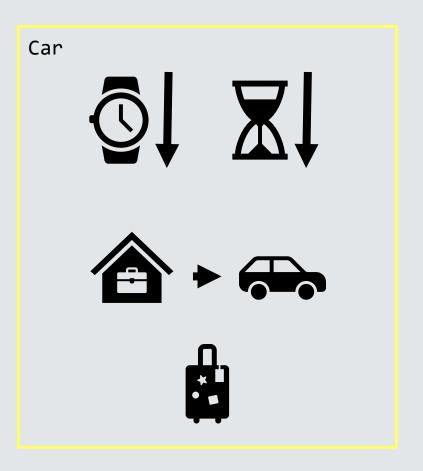
They should use."

Age: 60-80 years old 25 people with physical disability 31 people without

Interviews







Discussion

- Maintenance train tracks
- Car dependency
 - + First/last-mile problem
 - + Easier
 - + Faster
- Respondents
 - + No survey
 - + Perception from literature
 - + Interpretation in report
- Extended recommendations will be done later on

- Solutions?
 - + Plustur
 - + Ramps at busstops
 - + Improving Flextrafik
- What next?
 - + Suitability maps extra train stations/ busstops?
 - + Improving DOT App





Conclusion

- Bad services: delays, distances, insufficient
- The buses and trains are quit well equipped
- Stations still have some points of improvements
- Some efforts are already made
- Flextrafik is too complex and not as flexible as it should be



Yesterday was...



